

1.0 THE NATURE AND SCALE OF OUR BUSINESS

- 1.1 The manufacture and sale of gasket sheeting, cut gaskets, fluid instrumentation and spiral wound gaskets covering most industrial applications with manufacturing plants located at Perth, Melbourne, Gladstone and Auckland with sales / administration offices throughout Australia, New Zealand, Thailand and Singapore.
- 1.2 Further, the processes employed in flange management, joint integrity, hydraulic bolt tensioning and related site services.

2.0 OUR COMMITMENT

- 2.1 To meet or exceed customer expectations.

3.0 OUR STRATEGY

- a) Foster a team environment at Klinger where everyone understands the customers' expectations and the company's values and objectives through communication and training;
- b) Encourage innovation and new ideas;
- c) Conduct regular internal audits of our Business Management Systems ("BMS") to ensure continuous improvement strategies are implemented and measure against;
- d) Ensure every member of the Klinger team takes accountability and responsibility for safety as a condition of their employment;
- e) Develop and maintain a BMS that allows us to meet or exceed standards outlined in ISO9001:2008;
- f) Ensure our Policy remains appropriate to the business and is reviewed on a regular basis and at least annually.



Jonathan Lyons
Managing Director

13 March 2014